



Radiance

Radiance Model of Care Summary

Who we are

Radiance Network South West Inc. is the only regional West Australian, perinatal mental health and wellbeing community organisation with a lived-experience team.

We support the wellbeing of vulnerable families experiencing mental health distress during their perinatal timeframe (conception to 2 years of their child's life).

Our Vision

To connect and create a supportive community that enhances parental emotional wellbeing, strengthens families, and nurtures community relationships.

Our Approach

Radiance provides flexible, trauma-informed and family-centred support that recognises the importance of:

- emotional safety
- lived experience
- early intervention
- cultural safety
- accessibility
- parent-infant connection
- community collaboration

Radiance does not provide clinical diagnosis or treatment. We work alongside families and help connect people with the right supports when needed.

What We Offer

Peer Support

- Outreach 1:1 in-home support
- Peer-led support groups
- Mother-Baby Nurture

Advocacy and Referrals

- Warm referrals to other services
- Help navigating supports and systems
- Advocacy for families with complex needs

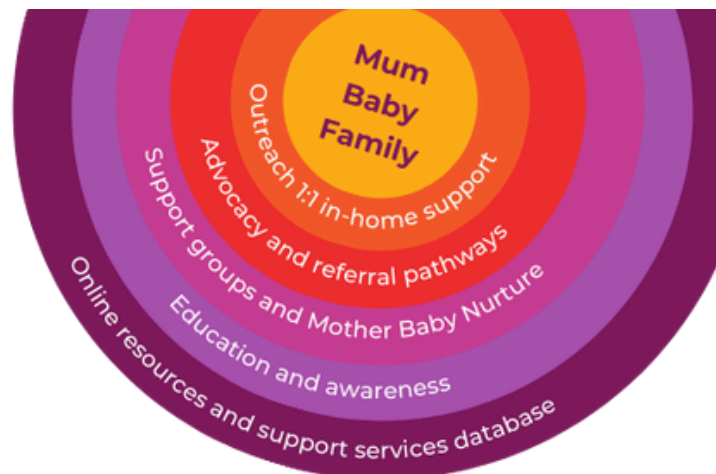
Education and Community Connection

- Community events and workshops
- Awareness and help-seeking promotion
- Information and support services database

Who We Support

Radiance supports:

- pregnant people
- parents and caregivers up to two years postpartum
- infants and families
- partners and support people where appropriate





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Collaboration

Radiance works alongside:

- hospitals and health professionals
- general practitioners
- Aboriginal and Torres Strait Islander families health services
- family violence and housing services
- statewide and local mental health supports

Our Guiding Principles

Radiance is committed to:

- peer-led and lived experience-informed support
- trauma-informed practice
- culturally safe and inclusive services
- accessible and low-barrier support
- collaboration and continuity of care
- continuous improvement and accountability

Consumer Participation and Co-Design

Radiance values feedback and community participation. Consumers, families, volunteers, staff and partner organisations help shape our services through:

- feedback forms and surveys
- conversations and lived experience input
- co-design activities
- advisory and volunteer opportunities

Feedback helps improve the safety, accessibility and quality of our supports.

Safety and Quality

Radiance follows clear safety and escalation processes and operates within a strong governance and quality framework aligned with community mental health standards and safeguarding requirements. The full Model of Care can be found on the Radiance website.



Contact and Support

For more information, referrals, resources or support options, please visit the Radiance website or contact the Radiance team.

Visit: www.radiancesouthwest.com.au
Email: admin@radiancesouthwest.com.au
Phone: 0490 094 994



Scan to visit
radiancesouthwest.com.au